



14th January 2026

Our ref: HEB/has

Dear Parent / Carers,

Unfortunately, the current emails we are using for pastoral issues has had some technical issues.

Please can you use the following emails as of now:

- For pastoral issues about your child please use pastoralconcerns@stbernards.southend.sch.uk
- For safeguarding issues please use safeguarding@stbernards.southend.sch.uk

The pastoral inbox is monitored between 8am and 4pm, term time only. We aim to reply within 5 working days.

For safeguarding this inbox is monitored all year round and we will respond within 24 hours.

Thank you for your understanding and cooperation. If you have any immediate concerns, please do not hesitate to reach out via the email address.

Kind Regards

Pastoral Team